Red Cross Message

Red Cross Message is meant as a medium of communication when the Red Cross has started postal services in areas where correspondence between family members can’t be delivered in any other way. When sending a Red Cross Message we use a form designed in cooperation with the International Red Cross.

The messages are primarily and mainly meant between family members. However, an exception to the rule can be made. Any political, military, or discriminatory comments of any group are not allowed in messages. Because the civil- or military authorities of the receiving country may censor the Red Cross mail, it is important that the message doesn’t contain the above-mentioned matters, so that the delivery of the message is not obstructed. In addition to the workers of the International Red Cross, also the workers of the Red Cross national society of the receiving country often deliver messages.

You can enclose an additional page and/or photo with the message. You should not seal the message in the envelope, but all the messages should be unsealed in order to make their handling easier. You can’t send money, medicine or any comparable things through the Red Cross. The Red Cross always tries to deliver your message when possible, but the situations for example in conflict areas may unexpectedly change.

You should fill in the form as accurately and carefully as possible. The address should be written down as accurately and clearly as possible. If the area, where the message will be send, doesn’t have street names, you can draw a map on whereabouts of your family members and enclose it with the message. The more accurately the address is written in the message, the more likely it is that your message will arrive to its destination.

We request to deliver your reply message to the Finnish Red Cross Headquarters, from where we will forward it as soon as possible.

Our address:

FRC Tracing Services, P.O. Box 168, 00041 Helsinki

For possible further information, please contact the Finnish Red Cross Headquarters.

Tel. 020 701 2000 / Aki Väilä