

Privacy Statement – Volunteers

1 Data controller	The Finnish Red Cross (FRC)
	Tehtaankatu 1 A 00140 Helsinki, Finland
	Telephone: +358 20 701 2000
2 Contact information for matters pertaining to personal data processing	The Finnish Red Cross / Data protection
	Tehtaankatu 1 A 00140 Helsinki, Finland
	Telephone: +358 20 701 2000 tietosuoja@redcross.fi
3 Personal data group	The Finnish Red Cross / Volunteers
4 The purpose for processing personal data	The purpose for processing personal data is to conduct the volunteer activities of the Red Cross with the volunteers. Processing the necessary personal data is vital for conducting volunteer activities. The basis for processing personal data is the controller's legitimate interest, which is based on the legally mandated duty of the Finnish Red Cross. Processing the personal data of volunteers is essential for carrying out said duty. The same processing principles are followed with all of the Red Cross volunteers: people working with the Red Cross headquarters, districts, branches and institutions (the Youth Shelters, Kontti, the Blood Service, the reception of asylum seekers). The personal data in the volunteer register are used for the following purposes: • Volunteer-related communication and volunteer relationship management by the Red Cross headquarters, districts, branches and institutions • Provision of support and information services to volunteers • Introduction to volunteer activities, such as digital marketing, invitations to events and subscribing to the newsletter • Opinion polls • Analysis, statistics, segmentation and profiling related to volunteer activities • Enabling volunteer activities • Fundraising communications Personal data may be processed by third parties for the purpose of marketing or communications. Third parties may include printing houses or similar cooperation partners that only process data for the purposes of the FRC. Registered person may refuse marketing communications by informing FRC.

	The personal data of registered volunteers will be retained until the data subject deletes the data personally or a request is made to delete the data or subject has last logged in to Oma Punainen Risti three or more years ago. Personal data are anonymised instead of deleted if the data subject has created an event in Oma Punainen Risti. Event information is deleted three years after the end of the event. Log data are deleted three years after the logged event. Communications and marketing The data in the volunteer register are processed for communication and marketing purposes, such as email communications. By registering, volunteers agree to receive volunteer-related communications. Communications can be sent by a representative of a branch, district, institution or the headquarters. Communications may involve everyday volunteer activities, operational situations or other Finnish Red Cross related activities. Registered volunteers will receive an automated message based on their interests when they first log in to Oma Punainen Risti. Registered volunteers can subscribe and cancel their subscription to the Tässä ja Nyt marketing newsletter via Oma Punainen Risti. Volunteer will also receive automated communications if they have created a profile to Oma Punainen Risti and have not logged in to the system for two and a half year or more. You can manage the processing of your personal data by contacting Oma's support email: oma.tuki@redcross.fi or asiakaspalvelu@redcross.fi. A volunteer, who has committed to certain actions for certain periods, does not have the right to prohibit communication concerning their area of responsibility within the voluntary work they conduct.
5 The register's data content	The following data on the volunteers may be processed: • Identification data ○ Name ○ Date of birth ○ Contact information: ▪ Address ▪ Telephone number ▪ Email address ○ User language ○ First language ○ Customer number ○ User name and password • Information related to volunteering ○ Start, end, statuses and levels of volunteering

	○ Terms served by the key volunteers and elected officials ○ Granted honours ○ Data from profiling and on interests ○ Participation in the activities ○ Participation in training ○ Campaign and contact information ○ A note that a person working with children and young people has been checked for a criminal record ○ Qualification information ○ Information about being a volunteer friend ▪ Gender reported by the user ▪ Desired location of face-to-face friend visitor activities ▪ Interests and desired form of activity ▪ Wishes concerning a friend client in face-to-face coordination ▪ Wishes concerning a friend client as well as ways of communicating with an online friend client ▪ Active friendships with different friend clients and friend group memberships ○ Information about education, profession and qualifications related to volunteer activities ○ Record of ban on volunteering and fixed-term restrictions ○ Last log in date to Oma Punainen Risti Register data that can be combined with data in the volunteer register ● Membership register ● Position of trust register ● Trainer register ● Award register ● Bumerang keyring register
6 Regular data sources	Information about volunteers is collected in the volunteer register concerning people who have become Red Cross volunteers or joined the volunteer activities. Personal data are received and updated according to regulations ● From the volunteers themselves ● By a Red Cross branch, district, institution or headquarters ● Via the Population Information System's personal data updating service The Finnish Red Cross's online services use cookies and other online analytics, which you can read more about at https://www.redcross.fi/cookie-policy/.

7 Regular disclosures of data	Personal data in the volunteer register will be disclosed according to regulations between the Red Cross branches, districts, institutions and the headquarters involved in the matter concerning a particular volunteer. Personal data are only disclosed to the authorities if required by law, for example for the investigation and prevention of misuse.
8 Transfer of data outside the EU or EEA	The personal data in the register are processed in a system whose maintenance may require data to be transferred to the United States. The transfer is based on an adequate level of data protection guaranteed by Data Privacy Framework certification approved by the European Commission.
9 The principles of securing the register	Personal data processed in physical form: Material that is processed in its physical form is stored and handled in monitored facilities. Digital material: The data are processed in protected systems that may only be accessed by employees whose work role gives them the right to process personal data.
10 The rights of a data subject	Data subjects have the right to: • request a copy of their personal data • request that their personal data be amended or deleted, unless applicable data security regulations require that the data be retained • request restrictions on the processing of their personal data or oppose this processing • request that their personal data be transmitted from one system to another, in accordance with applicable data security legislation • refuse, in full or in part, any contact made for the purpose of direct marketing and research • submit a complaint to supervisory authorities. Any requests pertaining to checking or correcting data or the right to refuse contact must primarily be made in writing and sent to the email address provided in Section 2 above. The data subject will be asked to provide sufficient information for identifying the data subject and carrying out their request. The Red Cross will send its reply to the data subject's address listed in the Red Cross register.